



1. Scope of Applikation

- 1.1. For the secondment of personnel, for assembly, installation and repair work.
- 1.2. The work shall be carried out under the sole responsibility of the customer.

2. Secondment costs

The hourly rates refer to the weekdays Monday to Friday (06:00 - 18:00), considering the public holidays (Germany/Bavaria).

- Travel time: 79 €/h
- Working time: 99 €/h
- Car/service vehicle: 1 €/km
- Train: at cost
- Plane: at cost
- Expenses/accommodation: at cost

All costs and fees incurred for travel to and from the location and for the performance of the activity will be charged in full to the client.

3. Overtime Pay

- Weekdays from 18:00 – 06:00 25%
- Saturday 50%
- Sundays and Holidays 100%

General Terms and Conditions apply.

4. Service Report

ZERO CLAMP® will prepare a service report at the end of the service assignment. This report must be immediately reviewed and signed by the customer. It is the basis for the calculating the costs to be reimbursed by the customer.

5. Customer's Duty to Cooperate

The Customer is obliged to provide all reasonable cooperation necessary for the performance of the Services. Immediate access to the machine must be possible without injury so that the use can be carried out without delay until acceptance by the customer. The obligation to cooperate includes, in particular, the protection of persons and property at the place of action, the guarantee of proper working conditions and the provision of the necessary aids and personnel.